



MillenniuM Investment & Retirement Advisors, LLC 609 Shadylawn Ct., Winston Salem, NC 27104

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This brochure provides information about the qualifications and business practices of MILLENNIUM. If you have any questions about the contents of this brochure, please contact us by email at: admin@miracenter.com. The information in this brochure has not been approved or verified by the United States Securities and Exchange Commission, or by any state securities authority. Additional information about MILLENNIUM is available on the SEC's website at <u>www.adviserinfo.sec.gov and reference CRD #117868</u>. Material Changes: Annual Update; The Material Changes section of this brochure will be updated annually when material changes occur since the previous release of the Firm Brochure. Material Changes since the Last Update, The U.S. Securities and Exchange Commission issued a final rule in July 2010 requiring advisers to provide a Firm Brochure in narrative "plain English" format. The new final rule specifies mandatory sections and organization. Full Brochure Available: Whenever you would like to receive a complete copy of our Firm Brochure, please contact us at: 888.Planlag or by email at: <u>admin@miracenter.com</u>.



Item 2 - Material Changes

The material changes discussed in this section are only those changes that have been made to this brochure since the firm's last annual update of the brochure. The date of the last annual update of the brochure was March 2024.

- Item 1 The firm has a new primary office address, mailing address and phone number. See Cover Page for more information.
- Item 4 The firm disclosed the change of ownership of MILLENNIUM as of August 1, 2024.
- Item 4 Colin Dixon is the Chief Compliance Officer.

We will ensure that you receive a summary of any material changes to this and subsequent disclosure brochures within 120 days after our firm's fiscal year ends. Our firm's fiscal year ends on December 31, so you will receive the summary of material changes no later than April 30 each year. At that time, we will also offer or provide a copy of the most current disclosure brochure. We may also provide other ongoing disclosure information about material changes as necessary.

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Item 4 - Advisory Business

Firm Description

MillenniuM Investment & Retirement Advisors, LLC, ("MILLENNIUM") was founded in 1994 as Millennium Financial Services; becoming MILLENNIUM in 2002.

MILLENNIUM provides personalized confidential ERISA & tax planning and investment management to individuals, pension and profit sharing plans, trusts, estates, charitable organizations and small businesses. Advice is provided through consultation with the Client and can include: determination of financial objectives, identification of financial problems, cash flow management, tax planning, insurance review, investment management, education funding, retirement planning, and estate planning.

Principal Owners

As of August 1, 2024, Cothrom LLC is 45% stockholder of MILLENNIUM. Nichelle Rizk is 45% stockholder. Colin Dixon is 10% stockholder. Colin Dixon is the Chief Compliance Officer as of March 1, 2025.

Types of Advisory Services

MILLENNIUM is strictly a fee-only, no-commission investment management firm. The firm does not sell annuities, insurance, stocks, bonds, mutual funds, limited partnerships, or other commissioned products. The firm is not affiliated with entities that sell financial products or securities. No commissions in any form are accepted. No finder's fees are accepted.

ERISA 401k consulting and investment advice are integral parts of the firm. In addition, MILLENNIUM advises clients regarding cash flow, college planning, retirement planning, tax planning and estate planning. Investment advice is provided, with the Client making the final decision on investment selection.

MILLENNIUM often serves as a Named Fiduciary under ERISA 402(a). MILLENNIUM will serve as an ERISA 3(38) Investment Manager. However, MILLENNIUM does not serve as a Co-Fiduciary, as we realize this is a term of art and not a term of law.

MILLENNIUM does not act as a custodian of client assets. The Client always maintains asset control. MILLENNIUM places trades for clients under a limited power of attorney.

A written evaluation of each Client's initial situation is provided to the Client, often in the form of a net worth statement. Periodic reviews are also communicated to provide reminders of the specific courses of action that need to be taken. More frequent reviews occur but are not necessarily communicated to the Client unless immediate changes are recommended.

Other professionals (e.g., lawyers, accountants, insurance agents, etc.) are engaged directly by the Client on an as-needed basis. Conflicts of interest will be disclosed to the Client in the unlikely event they should occur. The initial meeting, which can be made by calling MillenniuM, is free of charge and is considered an exploratory interview to determine the extent to which financial planning and investment management can be beneficial to the Client.

Our investing philosophy stems from (1) legal decisions, (2) the Prudent Investor Rule Restatement (Third) Trusts and (3) combines more than eight decades of market data, Nobel Prize-winning academic research and the latest discoveries in behavioral finance. Research and guidance are also obtained from Dimensional® at www.dimensional.com where select non-conflicted advisers collaborate and use low-cost, no-load investment options.

Our investing philosophy offers a prudent, strategic approach designed to help investors achieve their lifetime financial goals. It combines trust laws under Restatements of Trusts and:

- Nobel-prize winning academic research
- In-depth studies of investor psychology and behavior
- Over 80 years of empirical evidence and practical applications

Through both bull and bear markets, our unique philosophy never wavers.

We believe there are five key concepts that play an essential role in the construction of a portfolio tailored specifically to each investor's goals:

Accept Market Efficiency	Take 3 Risks Worth Taking	Effectively Diversify	Customize Your Portfolio	Exercise Patience & Discipline
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As of December 31, 2024, MILLENNIUM has approximately \$1,301,089,476 in regulatory assets under management managed on a discretionary basis, and \$73,300,000 in regulatory assets under management managed on a non-discretionary basis, for a total of \$1,374,389,476 in regulatory assets under management.

Tailored Relationships

The goals and objectives for each Client are documented in our client relationship management system. Investment policy statements are created that reflect the stated goals and objective. Clients can impose restrictions on investing in certain securities or types of securities.

Agreements cannot be assigned without client consent.

Types of Agreements

The following agreements define typical client relationships.

Financial Planning is incidental and no cost

Advisory Service Agreement

Most clients choose to have MILLENNIUM manage their assets in order to obtain ongoing in-depth advice and life planning. All aspects of the Client's financial affairs are reviewed, including those of their children. Realistic and measurable goals are set and objectives to reach those goals are defined. As goals and objectives change over time, suggestions are made and implemented on an ongoing basis.

The scope of work and fee for an Advisory Service Agreement is provided to the Client in writing prior to the start of the relationship. An Advisory Service Agreement may include cash flow management; insurance review; investment management (including performance reporting); education planning; retirement planning; estate planning; and tax preparation, as well as the implementation of recommendations within each area.

The 1% annual Advisory Service Agreement fee is negotiable and based on a percentage of the investable assets. For more information on when this fee is billed, see the Fees and Compensation section below, under the title of Fee Billing.

Current client relationships can exist where the fees are higher or lower than the fee schedule above. Although the Advisory Service Agreement is an ongoing agreement and constant adjustments are required, the length of service to the Client is at the Client's discretion. The Client or the investment manager can terminate an Agreement by written notice to the other party. At termination, fees will be billed on a pro rata basis for the portion of the quarter completed. The portfolio value at the completion of the prior full billing quarter is used as the basis for the fee computation, adjusted for the number of days during the billing quarter prior to termination.

Tax documents (1099s, 5500, etc.) preparation can be performed as an integral part of the Advisory Service Agreement. Eligible federal and applicable state returns are filed electronically without an additional fee.

Retainer and Consulting Expert Agreement

In rare circumstances, a *Retainer Agreement* is executed in lieu of an *Advisory Service Agreement* when it is more appropriate to work on a fixed-fee basis. The annual fee for a *Retainer Agreement* is *NEGOTIABLE*.

Payment of the Retainer Agreement is due to be paid to MILLENNIUM upon MILLENNIUM's completion of the work agreed to within the Retainer Agreement. If Client terminates the Retainer Agreement and any fees are due MILLENNIUM for work performed, MILLENNIUM will invoice the Client. The invoice is payable within 5 days of delivery to the Client.

Tax Preparation Agreement

Tax preparation work is included in the *Advisory Service Agreement* or *Retainer Agreement* scope of work. Tax preparation work performed separately from an *Advisory Service Agreement* or a *Retainer Agreement* is billed at a rate of \$150-\$250 per hour. Eligible federal and applicable state returns are filed electronically without an additional fee.

Hourly Planning Engagements

MILLENNIUM provides hourly planning services for clients who need advice on a limited scope of work. The hourly rate for limited scope engagements is \$150-\$250 and is negotiable.

Hourly fee-based clients are billed upon completion of work performed by MILLENNIUM for the Client. If the final fee is not paid by the Client upon completion of the work by MILLENNIUM, the Client is required to pay the fee within 5 days of delivery of the invoice by MILLENNIUM. If the Client terminates the Agreement with MILLENNIUM prior to MILLENNIUM's completion of the work, any fees due MILLENNIUM will be invoiced to the Client and payable within 5 days of delivery of the invoice.

Asset Management

MILLENNIUM does not receive commissions from securities products. MILLENNIUM routinely monitors and reports on the risk and return of these products as a part of our services for clients and employees of 401k clients.

Assets are invested in no-load or low-load mutual funds and exchange-traded funds, usually through discount brokers or fund companies. Fund companies charge each fund shareholder an investment management fee that is disclosed in the fund prospectus. Discount brokerages can charge a transaction fee for the purchase of some funds.

Stocks and bonds can be purchased or sold through a brokerage account when appropriate. The brokerage firm charges a fee for stock and bond trades. MILLENNIUM does not receive any compensation, in any form, from fund companies.

Investments can also include: mutual funds and exchange traded funds.

Initial public offerings (IPOs) are not available through MILLENNIUM.

Termination of Agreement

A Client can terminate any of the aforementioned agreements at any time by notifying MILLENNIUM in writing and paying the rate for the time spent on the investment advisory engagement prior to notification of termination. If the Client made an advance payment, MILLENNIUM will refund any unearned portion of the advance payment.

MILLENNIUM can terminate any of the aforementioned agreements at any time by notifying the Client in writing. If the Client made an advance payment, MILLENNIUM will refund any unearned portion of the advance payment.

Item 5 - Fees and Compensation

Description

MILLENNIUM bases its fees on a percentage of assets under management, hourly charges, fixed fees. Some *Agreements* can be priced based on the complexity of work, especially when asset management is not the most significant part of the relationship.

Fee Billing

Investment management fees are billed quarterly, in *ADVANCE and ARREARS*, meaning that we can invoice you either *BEFORE or AFTER* the three-month billing period has *BEGUN or ENDED*, as applicable.

ERISA plans are often billed in advance. Payment in full is expected upon invoice presentation. Fees are usually deducted from a designated client account to facilitate billing. The Client must consent in advance to direct debiting of their investment account.

Other Fees

Custodians can charge transaction fees on purchases or sales of certain mutual funds and exchange-traded funds. These transaction charges are usually small and incidental to the purchase or sale of a security. The selection of the security is more important than the nominal fee that the custodian charges to buy or sell the security.

MILLENNIUM, in its sole discretion, can waive its minimum fee and/or charge a lesser investment advisory fee based upon certain criteria (e.g., historical relationship, type of assets, anticipated future earning capacity, anticipated future additional assets, dollar amounts of assets to be managed, related accounts, account composition, negotiations with clients, etc.).

New Advisory Service Agreement fees are calculated on a formula basis and adjusted for complexity of individual situations. *The formula is based on gross income, gross assets and other financial considerations.*

Expense Ratios

Mutual funds can charge a management fee for their services as investment managers. The management fee is called an expense ratio. For example, an expense ratio of 0.50 means that the mutual fund company charges 0.5% for its services. These fees are in addition to the fees paid by you to MILLENNIUM.

Performance figures quoted by mutual fund companies in various publications are <u>after</u> their fees have been deducted.

Past Due Accounts and Termination of Agreement

MILLENNIUM reserves the right to stop work on any account that is more than 30 days overdue. In addition, MILLENNIUM reserves the right to terminate any engagement where a client has willfully concealed or has refused to provide pertinent information about financial situations when necessary and appropriate, in MILLENNIUM's judgment, to providing proper financial advice. Any unused portion of fees collected in advance will be refunded within 30 days.

Item 6 - Performance-Based Fees

Sharing of Capital Gains

Fees are <u>not</u> based on a share of the capital gains or capital appreciation of managed securities.

MILLENNIUM does not use a performance-based fee structure because of the conflict of interest. Performancebased compensation creates an incentive for the adviser to recommend an investment that can carry a higher degree of risk to the Client.

Item 7 - Types of Clients

Description

MILLENNIUM can provides investment advice to individuals, pension and profit sharing plans, trusts, estates, or charitable organizations, corporations or business entities.

Client relationships vary in scope and length of service.

Account Minimums

We desire retirement plans to have at least one million and personal accounts at least one tenth of that level. The Compliance officers review the accounts annually to ensure that MILLENNIUM receives compensation of approximately three times cost which also factors in the labor and liability.

MILLENNIUM has the discretion to waive the account minimum. Exceptions will apply to employees of MILLENNIUM and their relatives or relatives of existing clients.

Item 8 - Methods of Analysis, Investment Strategies and Risk of Loss

Methods of Analysis

Individual Security analysis methods can also include fundamental analysis. We focus on equity research firms (1) CFRA and (2) Ford Equity. Primary research and investment recommendations are based on the Prudent Investor Rule Restatement (Third) Trusts:

"The greater the trustee's departure from one of the valid passive strategies, the greater is likely to be the burden of justification [for selecting an active investment strategy] and also of continuous monitoring [of it]. – Reporter's General Note on Section 227 of the Restatement 3rd of Trusts (Prudent Investor Rule), comments e through h, page 79.

Fundamental analysis of businesses involves analyzing its financial statements and health, its management and competitive advantages and its competitors and markets. Fundamental analysis is performed on historical and present data but with the goal of making financial forecasts. There are several possible objectives; to conduct a company stock valuation and predict its probable price evolution; to make a projection on its business performance; to evaluate its management and make internal business decisions and to calculate its credit risk.

Our investing philosophy offers a prudent, strategic approach designed to help investors achieve their lifetime financial goals. It combines:

- Nobel-prize winning academic research
- In-depth studies of investor psychology and behavior
- Decades of empirical and academic evidence and practical applications

Other sources of information that MILLENNIUM can use include Morningstar information and the World Wide Web.

Investment Strategies

The primary investment strategy used on client accounts is strategic asset allocation utilizing a core and satellite approach. This means that we use passively-managed index and exchange-traded funds as the core investments, and then add actively-managed funds where there are greater opportunities to make a difference. Portfolios are globally diversified to control the risk associated with traditional markets.

The investment strategy for a specific client is based upon the objectives stated by the Client during consultations. The Client can change these objectives at any time. Each Client executes an Investment Policy Statement that documents their objectives and their desired investment strategy.

Other strategies will include long-term purchases.

Risk of Loss

All investment programs have certain risks that are borne by the investor. Our investment approach constantly keeps the risk of loss in mind. Investors face the following investment risks:

- Interest-rate Risk: Fluctuations in interest rates can cause investment prices to fluctuate. For example, when interest rates rise, yields on existing bonds become less attractive, causing their market values to decline.
- Market Risk: The price of a security, bond, or mutual fund can drop in reaction to tangible and intangible events and conditions. This type of risk is caused by external factors independent of a security's particular underlying circumstances. For example, political, economic and social conditions can trigger market events.
- Inflation Risk: When any type of inflation is present, a dollar today will not buy as much as a dollar next year, because purchasing power is eroding at the rate of inflation.
- Currency Risk: Overseas investments are subject to fluctuations in the value of the dollar against the currency of the investment's originating country. This is also referred to as exchange rate risk.
- Reinvestment Risk: This is the risk that future proceeds from investments can have to be reinvested at a potentially lower rate of return (i.e. interest rate). This primarily relates to fixed income securities.
- Business Risk: These risks are associated with a particular industry or a particular company within an
 industry. For example, oil-drilling companies depend on finding oil and then refining it, a lengthy
 process, before they can generate a profit. They carry a higher risk of profitability than an electric
 company, which generates its income from a steady stream of customers who buy electricity no matter
 what the economic environment is like.
- Liquidity Risk: Liquidity is the ability to readily convert an investment into cash. assets are more liquid if many traders are interested in a standardized product. For example, Treasury Bills are highly liquid, while real estate properties are not.
- Financial Risk: Excessive borrowing to finance a business' operations increases the risk of profitability, because the company must meet the terms of its obligations in good times and bad. During periods of financial stress, the inability to meet loan obligations can result in bankruptcy and/or a declining market value.

Item 9 - Disciplinary Information

Legal and Disciplinary

The firm and its employees have not been involved in legal or disciplinary events that are material to its investment clients or the services provided.

Item 10 - Other Financial Industry Activities and Affiliations

Financial Industry Activities

MILLENNIUM has no financial industry activities to report.

Affiliations

MILLENNIUM has NO arrangements that are material to its advisory or its clients with a related person who is a broker-dealer, investment company, other investment advisor, financial planning firm, commodity pool operator, commodity trading adviser or futures commission merchant, banking or thrift institution, accounting firm, law firm, insurance company or agency, pension consultant, real estate broker or dealer, or an entity that creates limited partnerships.

Class Action Lawsuits

MillenniuM consults as investment experts for class action lawsuits in the 401k retirement plan space. These fees are hourly and negotiated with affected counsel prior to engagement. All work products are deemed to be attorney-owned in final form. MillenniuM may also serve as consulting experts during mediation.

Insurance Agent

Douglas Rongo, an investment adviser representative with MILLENNIUM, is independently licensed to sell insurance and annuity products through various insurance companies. When acting in this capacity, Douglas Rongo will receive commissions for selling insurance and annuity products. Fees charged by MILLENNIUM for advisory services are not reduced to offset the commissions generated separately through insurance activities.

Douglas Rongo may also receive other incentive awards for the recommendation/sale of annuities and other insurance products. The receipt of compensation and other incentive benefits may affect the judgment of Douglas Rongo when recommending these products to his clients. While Douglas Rongo endeavors at all times to put the interest of his clients first as a part of MILLENNIUM's overall fiduciary duty to clients, clients should be aware that the receipt of commissions and additional compensation itself creates a conflict of interest and may affect Douglas Rongo's decision-making process when making recommendations.

Real Estate Agent

Douglas Rongo is also a licensed real estate agent in the State of North Carolina. In this separate capacity as a licensed real estate agent, Douglas Rongo will earn commissions for real estate transactions.

To the extent that an advisory client may use a portion of their proceeds from a loan on the client's real estate or from the sale of their real estate, brokered by Douglas Rongo to fund their securities account(s), a potential conflict of interest exists. The conflict is present in that Douglas Rongo has an incentive to recommend the proceeds be placed in a securities account managed by Douglas Rongo thus increasing the compensation earned by Douglas Rongo.

Clients of MILLENNIUM are not obligated in any manner to use the real estate services provided by Douglas Rongo.

Item 11 - Code of Ethics, Participation or Interest in Client Transactions and Personal Trading Code of Ethics

MILLENNIUM has adopted a Code of Ethics that sets forth the basic policies of ethical conduct for all managers, officers, and employees of the adviser. In addition, the Code of Ethics governs personal trading by each employee of MILLENNIUM deemed to be an Access Person and is intended to ensure that securities transactions effected by Access Persons of MILLENNIUM are conducted in a manner that avoids any conflict of interest between such persons and clients of the adviser or its affiliates. MILLENNIUM collects and maintains records of securities holdings and securities transactions effected by Access Persons. These records are reviewed to identify and resolve conflicts of interest. MILLENNIUM maintains a code of ethics and they will provide a copy to any client or prospective Client upon request.

Participation or Interest in Client Transactions

MILLENNIUM and its employees can buy or sell securities that are also held by clients. Employees cannot trade their own securities ahead of client trades. Employees comply with the provisions of the MILLENNIUM *Code of Ethics.*

Personal Trading

The Chief Compliance Officer and Assistant Compliance Officer are Rick Canipe and James Holland. We review all employee¹ trades each quarter. Trades are tracked and reviewed by Lane Hancock. The personal trading reviews ensure that the personal trading of employees does not affect the markets, and that clients of the firm receive preferential treatment. Since most employee trades are small mutual fund trades or exchange-traded fund trades, the trades do not affect the securities markets.

Item 12 - Brokerage Practices

Selecting Brokerage Firms

MILLENNIUM does not have any affiliation with product sales firms. Specific custodian recommendations are made to Clients based on their need for such services. MILLENNIUM recommends custodians based on the

¹ Employee is a loosely used term; representative can be analogous or staff.

proven integrity and financial responsibility of the firm and the best execution of orders at reasonable commission rates.

MILLENNIUM's Nobel Research partners at Dimensional® receive no payment and make no payment for our partnership. MILLENIUM recommends discount brokerage firms and trust companies (qualified custodians), such as Fidelity.. MILLENNIUM is an advisor with Schwab and Fidelity primarily.

MILLENNIUM *DOES NOT* receive fees or commissions from any of these arrangements. Nor does MILLENNIUM receive client referrals from any broker-dealer or third party as a result of the firm selecting or recommending that broker-dealer to clients.

Best Execution

MILLENNIUM reviews the execution of trades at each custodian. The review is documented in the MILLENNIUM *Compliance Manual*. Trading fees charged by the custodians is also reviewed on a quarterly basis. MILLENNIUM does not receive any portion of the trading fees.

Soft Dollars

MILLENNIUM receives soft dollars benefits in the form of free research from our custodians.

Order Aggregation

Most trades are mutual or exchange-traded funds where trade aggregation does not garner any client benefit.

Item 13 - Review of Accounts

Periodic Reviews

Account reviews are performed by advisors. Account reviews are performed more frequently when market conditions dictate.

Review Triggers

Other conditions that cantrigger a review are changes in the tax laws, new investment information, and changes in a client's own situation.

Regular Reports

Account reviewers are members of the firm. This firm's members involved daily in reviews and research are: Mike Edberg, Will Branch, James Holland and Rick Canipe. They are instructed to consider the Client's current security positions and the likelihood that the performance of each security will contribute to the investment objectives of the Client.

Clients receive periodic communications on at least an annual basis. *Advisory Service Agreement* clients, *Investment Management* clients, and *Retainer Agreement* clients receive written balance and transaction updates from the custodian.

Item 14 - Client Referrals and Other Compensation

Incoming Referrals

MILLENNIUM does compensate an individual for client referrals in compliance with the Adviser's Act and state securities rules and regulations. The fees paid to this referral source does not affect the fees clients pay to MILLENNIUM. In this instance, a written agreement exists between the Advisor and the referral source. At the time of a referral, prospective advisory clients will receive the Advisor's Brochure and a Solicitor's Disclosure Document. MILLENNIUM has established policies and procedures to ensure that its solicitation activities are compliant with the requirements under Rule 206(4)-3 of the Adviser's Act and state securities rules and regulations.

Referrals Out

MILLENNIUM does not accept referral fees or any form of remuneration from other professionals when a prospect or Client is referred to them.

Other Compensation

None & No Custody

Account Statements

All assets are held at qualified custodians, which means the custodians provide account statements directly to clients at their address of record at least quarterly.

Performance Reports

Clients are urged to compare the account statements received directly from their custodians to information obtained via third parties.

Item 15 - Custody

Custody, as it applies to investment advisors, has been defined by regulators as having access or control over client funds and/or securities. In other words, custody is not limited to physically holding client funds and securities. If an investment adviser has the ability to access or control client funds or securities, the investment adviser is deemed to have custody and must ensure proper procedures are implemented.

MILLENNIUM is deemed to have custody of client funds and securities whenever MILLENNIUM is given the authority to have fees deducted directly from client accounts. However, this is the only form of custody MILLENNIUM will ever maintain. It should be noted that authorization to trade in client accounts is not deemed by regulators to be custody.

For accounts in which MILLENNIUM is deemed to have custody, we have established procedures to ensure all client funds and securities are held at a qualified custodian in a separate account for each Client under that Client's name. Clients or an independent representative of the Client will direct, in writing, the establishment of all accounts and therefore are aware of the qualified custodian's name, address and the manner in which the funds or securities are maintained. Finally, account statements are delivered directly from the qualified custodian to each Client, or the Client's independent representative, at least quarterly. Clients should carefully review those statements and are urged to compare the statements against reports received from MILLENNIUM. When clients have questions about their account statements, they should contact our firm or the qualified custodian preparing the statement.

Item 16 - Investment Discretion

Discretionary Authority for Trading

MILLENNIUM accepts discretionary authority to manage securities accounts on behalf of clients.

MILLENNIUM has the authority to determine, without obtaining specific client consent, the securities to be bought or sold, and the amount of the securities to be bought or sold. However, MILLENNIUM consults with the Client prior to each trade to obtain concurrence if a blanket trading authorization has not been given. The Client approves the custodian to be used and the commission rates paid to the custodian. MILLENNIUM does not receive any portion of the transaction fees or commissions paid by the Client to the custodian on certain trades.

Discretionary trading authority facilitates placing trades in your accounts on your behalf so that we may promptly implement the investment policy that you have approved in writing.

Limited Power of Attorney

A limited power of attorney is a trading authorization for this purpose. You sign a limited power of attorney so that we may execute the trades that you have approved.

Item 17 - Voting Client Securities

Proxy Votes

MILLENNIUM does not vote proxies on securities. Clients are expected to vote their own proxies. When assistance on voting proxies is requested, MILLENNIUM will provide recommendations to the Client. If a conflict of interest exists, it will be disclosed to the Client.

Item 18 - Financial Information

Financial Condition

MILLENNIUM does not have any financial impairment that will preclude the firm from meeting contractual commitments to clients.

A balance sheet is not required to be provided because MILLENNIUM does not serve as a custodian for client funds or securities and does not require prepayment of fees of more than \$1,200 per client, and six months or more in advance.

Business Continuity Plan

General

MILLENNIUM has a Business Continuity Plan in place that provides detailed steps to mitigate and recover from the loss of office space, communications, services or key people.

Disasters

The Business Continuity Plan covers natural disasters such as snow storms, hurricanes, tornados, and flooding. The Plan covers man-made disasters such as loss of electrical power, loss of water pressure, fire, bomb threat, nuclear emergency, chemical event, biological event, T-1 communications line outage, Internet outage, railway accident and aircraft accident. Electronic files are backed up daily and archived offsite.

Alternate Offices

Alternate offices are identified to support ongoing operations in the event the main office is unavailable. It is our intention to contact all clients within five days of a disaster that dictates moving our office to an alternate location.

Loss of Key Personnel

MILLENNIUM has designated James Holland to support MILLENNIUM in the event of Rick Canipe disability or death.

Information Security Plan

Information Security

MILLENNIUM utilizes , Morningstar®, Microsoft Exchange, ShareFile and Dropbox to help us maintain information security and reduce risk that our personal and confidential information may be breached. <u>https://www.dropbox.com/en/help/27</u> Dropbox uses Secure Sockets Layer (SSL)/Transport Layer Security (TLS) to protect data in transit between Dropbox apps and our servers; it's designed to create a secure tunnel protected by 128-bit or higher Advanced Encryption Standard (AES) encryption.

Privacy Notice

MILLENNIUM is committed to maintaining the confidentiality, integrity and security of the personal information that is entrusted to us.

The categories of nonpublic information that we collect from you may include information about your personal finances, information about your health to the extent that it is needed for the planning process, information about transactions between you and third parties, and information from consumer reporting agencies, e.g., credit reports. We use this information to help you meet your personal financial goals.

With your permission, we disclose limited information to attorneys, accountants, and mortgage lenders with whom you have established a relationship. You may opt out from our sharing information with these nonaffiliated third parties by notifying us at any time by telephone 888.Planlag, mail, fax, email, or in person. With your permission, we share a limited amount of information about you with your brokerage firm in order to execute securities transactions on your behalf.

We maintain a secure office to ensure that your information is not placed at unreasonable risk. We employ a firewall barrier, secure data encryption techniques and authentication procedures in our computer environment.

We do not provide your personal information to mailing list vendors or solicitors. We require strict confidentiality in our agreements with unaffiliated third parties that require access to your personal information, including financial service companies, consultants, and auditors. Federal and state securities regulators may review our Company records and your personal records as permitted by law.

Personally, identifiable information about you will be maintained while you are a client, and for the required period thereafter that records are required to be maintained by federal and state securities laws. After that time, information may be destroyed.

We will notify you in advance if our privacy policy is expected to change. We are required by law to deliver this *Privacy Notice* to you annually, in writing.